Release Notes

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400 - 1208 Wharf St.

Victoria, BC V8W 3B9

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Contents

New Features

This release contains the following new features.

General

We added the following new features throughout Helm CONNECT.

Night mode
You can now use Helm CONNECT in low light conditions by switching to night mode.

Onboard

We added the following new features in the Onboard area.

New Crew module to log crew on and off vessels
Our new *Crew* module helps your captains maintain an accurate list of their crew members by logging crew on and off their vessels. This tool also provides them with access to information about their crew members, including their positions and the current status of their certifications.

New Maintenance Overview module for vessels
Our new *Maintenance Overview* module provides your crew with an overview of all the maintenance work happening on their vessels. It gives them access to the same maintenance planning tools used by your shoreside teams in the shore version of *Overview*. It also allows them to quickly look up the current status of their vessel's certifications.

Onboard and Compliance

We added the following new features in the Onboard and Compliance areas.

New Documents module

Our new *Documents* module, available in both the Onboard and Compliance areas, provides your crew and shore-based teams with controlled access to your document library. Identify each document with a version number, track when updates are received by your vessels, and archive documents you no longer want your teams to use.

Compliance

We added the following new features in the Compliance area.

New Audits module

Our new Audits module allows you to manage every step in your auditing process from within Helm CONNECT. Use this tool to:

- Build custom audit templates

- Schedule and record audits

- Document findings and manage corrective actions

- Maintain a full history of all completed audits, including associated findings and corrective actions

New Corrective Actions module

Our new *Corrective Actions* module provides you with a single tool to manage all the corrective actions resulting from forms or audits completed in Helm CONNECT.

Setup

We added the following new features in the Setup area.

New tab for audit templates

A new Audits tab in the *Templates* module allows you to create templates for your company's internal audits.

Enhancements

This release contains the following enhancements.

General

We made the following enhancements throughout Helm CONNECT.

Change logs
You can now view logs for the following changes in the system:

- Changes to open tasks, audits, corrective actions, inspections, surveys, maintenance routines, or forms.

- Changes to finished tasks, audits, corrective actions, inspections, surveys, maintenance routines, or forms in history.

- Changes to asset or personnel details.

- Changes to existing templates.

Additional email notifications
Email notifications will now be sent to users when the following activities occur:

> **Note**: Only people who can log in to Helm CONNECT and who have a valid email address in the system will receive email notifications.

- The responsible party for an inventory template will receive a notification when an inventory checklist based on that template generates a requisition.

- The responsible party for a requisition template will receive a notification when a requisition based on that template is submitted.

- The responsible party for an individual requisition will receive a notification when that requisition is submitted.

- The responsible party for an audit will receive a notification when the audit is closed and ready for review.

- The responsible party for a document will receive a notification when each vessel computer receives the document or new versions of the document.

- The responsible party for an individual certification will receive a notifications if that certification is overdue and has been updated, if it's updated when it's 90 days or less from its expiry date, or when it reaches each of its lead time milestones.

- An individual will receive a notification when he or she is assigned an inspection checklist.

- An individual will receive a notification when he or she is assigned a maintenance checklist.

- An individual will receive a notification when he or she has created a corrective action which has been finished and is now awaiting his or her approval.

- An individual will receive a notification when he or she has been assigned a corrective action.

Onboard

We made the following enhancements in the Onboard area.

Clean new design for logged work
In *Logs*, the Log on the right side of each tab has a clean, simple new look that makes it easy to see the details about your crew's finished work.

New icons indicate whether a form was approved or declined
In *Logs*, new icons in the Log and on the History tab clearly indicate whether a form was approved or declined.

Onboard and Maintenance

We made the following enhancements in the Onboard and Maintenance areas.

Assign inspections, surveys, and maintenance routines to individuals
You can create personalized work lists by assigning inspections, surveys, and maintenance routines to individuals in *Logs*, as well as on the Details tabs in *Overview* and in the new *Maintenance Overview* module.

Onboard and Compliance

We made the following enhancements in the Onboard and Compliance areas.

Display status of declined forms in history

On the History tab in *Forms*, you can now see whether or not a finished form has been declined. You can also see who declined it, as well as when and why it was declined.

Onboard, Maintenance, and Compliance

We made the following enhancements in the Onboard, Maintenance, and Compliance areas.

Correct errors in finished items
In history, you can now correct errors in finished, declined or deleted items, such as tasks, corrective actions, inspections, surveys, maintenance routines, and forms. The system displays details about any changes, including the original entry, the date and time changes were made, and the name of the person who made them.

Review deleted tasks in history
In history, you can now review deleted tasks. The system displays details about deleted items, including the date and time they were deleted, the name of the person who deleted them, and a comment explaining why they were deleted.

Compliance

We made the following enhancements in the Compliance area.

Require corrective actions for selected forms
If you're required to add a corrective action before approving a form, you can now add the corrective action directly from the form during the approval step.

Management

We made the following enhancements in the Management area.

Optional expiry dates for certifications
In both *Asset Manager* and *Personnel*, you now have the option to make the expiry dates on certifications optional.

Renew certifications without required documents
In both *Asset Manager* and *Personnel*, if necessary, you can now renew a certification without attaching required documents.

Responsible parties for individual certifications
In both *Asset Manager* and *Personnel*, you now have the option to assign one or more active employees to be a responsible party for individual certifications. Responsible parties will receive email notifications if that certification is overdue and has been updated, if it's updated when it's 90 days or less from its expiry date, or when it reaches each of its lead time milestones.

Setup

We made the following enhancements in the Setup area.

Assign temporary passwords
In *Users*, you can now assign someone a temporary password. When a user logs into Helm CONNECT with a temporary password, he or she will immediately be prompted to set a new password.

Optional expiry dates for certifications
In *Templates*, for both personnel and asset certification templates, you now have the option to make the expiry dates on certifications optional.

New checkbox on forms templates to require corrective actions
In *Templates*, for any forms template that requires shore approval, you now indicate whether users must add a corrective action before approving the form.